



FOR OFFICIAL USE

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National
Qualifications
2026

Mark

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X827/76/03

**ESOL
Writing**

WEDNESDAY, 13 MAY

10:40 AM – 12:20 PM



Fill in these boxes and read what is printed below.

Full name of centre

--

Town

--

Forename(s)

--

Surname

--

Number of seat

--

Date of birth

Day

--	--

Month

--	--

Year

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Scottish candidate number

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Total marks — 30

Attempt Part 1 AND Part 2.

In Part 2 attempt EITHER Task 1 OR Task 2.

You must NOT use a dictionary.

Write your answers clearly in the spaces provided in this booklet. Additional space for answers is provided at the end of this booklet. If you use this space you must clearly identify the question number you are attempting.

Use **blue** or **black** ink.

Do not remove any exam materials. You must leave this booklet on your desk; if you do not, you could lose all the marks for this paper.



**Qualifications
Scotland**
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Attempt Part 1 and Part 2 and ensure you have time to complete both parts.

As a guide, you may wish to spend about 45 minutes on Part 1 and about 55 minutes on Part 2.

Part 1 — Everyday life

15

Read the task below and write your answer on the lined answer sheets below and on pages 03 and 04.

You went to a local museum recently with a family who were visiting you for the weekend. Your group included someone with mobility issues. They were unable to take part fully in the visit because of barriers to disabled access. Write a **formal email** of complaint to the manager of the museum about this.

You should include some or all of the following points:

- inaccurate access information on website
- problems entering the building
- attitude of staff
- impact on your group
- what you want the manager to do.

You may also add your own ideas.

You should write approximately 200–250 words.



DO NOT
WRITE IN
THIS
MARGIN

[illegible]

[illegible]

Part 2 — Work or Study

Read the two tasks below. One is work-related and the other is study-related.

Attempt **ONE** task only on the lined answer sheets on pages 06, 07 and 08.

Write the task number you have selected in the box provided on page 06.

Task 1 — Work

You work for a company where as well as managers evaluating their staff, staff also evaluate their managers. Your own manager has asked you to write a **formal report** on their strengths and weaknesses.

You should include some or all of the following points:

- communication skills
- relationships with staff
- decision making
- management of meetings
- ability to delegate tasks.

You may also add your own ideas.

You should write approximately 250–300 words.

OR

Task 2 — Study

The classroom environment plays a crucial role in shaping student learning.

Write an **essay** discussing how various elements of the classroom setting can affect student motivation and learning outcomes.

You should include some or all of the following information:

- classroom layout, accessibility, and décor
- lighting/temperature/ventilation
- potential distractions
- teacher to student ratio
- rules and routines.

You may also add your own ideas.

You should write approximately 250–300 words.

[Turn over



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Task Number

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[illegible]

[END OF QUESTION PAPER]



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ADDITIONAL SPACE FOR ANSWERS

[illegible]

ADDITIONAL SPACE FOR ANSWERS

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